



Teodósio Faria

Technical Product Owner · Business Analyst

Telco & Revenue Assurance IT Consultant

CONTACT

Ruppenweg 13, 96317 Kronach,
Germany

+49 176 26827611

teodosio.faria@gmail.com

linkedin.com/in/teofaria

<https://teodosiofaria.tech>

PERSONAL

Nationality — Portuguese

Date of birth — 28 Oct 1985

Fully remote · based in Germany

SKILLS

PRACTICES

Agile · SCRUM · Kanban · CI/CD ·
Backlog Mgmt · Stakeholder Mgmt ·
User Stories · Tech Design

TECHNICAL

RAID · Java · Oracle PL/SQL ·
PostgreSQL · Kafka · Python

TOOLS & CLOUD

GCP · JIRA · Confluence · Git · Jenkins
· Docker · Robot Framework · Claude
Code

CERTIFICATIONS

PSM I Professional Scrum Master

PSPO I Professional Scrum Product
Owner

Scrum.org · Feb 2023

LANGUAGES

Portuguese

●●●●● Native

English

●●●●● Full Professional

German

●●●●● Professional

PROFILE

Technical Product Owner and Business Analyst with 15+ years in IT across Telecom, Banking, Energy and Insurance, and deep specialisation in Telecom & Revenue Assurance.

Requirements rarely fail at the idea stage — they fail on contact with the system. I gather them from stakeholders, assess their technical impact across the full platform myself, then design and build the solution alongside the team.

Grew from developer to analysis and product ownership within international, cross-functional teams, pairing business-requirements expertise with a hands-on development background and AI tools.

Open to applying that experience not only in the domains I know well but also in new business areas.

EXPERIENCE

Freelance / Self-Employed

2016 – Present · 10+ yrs · remote, Germany

Technical Product Owner / Business Analyst Feb 2019 – Present

Telco & Revenue Assurance · Fully remote

- Analyse stakeholder requirements and assess their impact across the full Revenue Assurance platform; own the backlog and defect management through to delivery.
- Design technical solutions for new requirements and implement them alongside the team, from refinement through testing to production support.
- Facilitate sprint planning, daily scrum, refinement and retrospectives with a cross-functional team distributed across different countries, translating business needs into stories the team can estimate.

Tech —RAID, GCP, Java, PostgreSQL / Oracle SQL, Kafka, Python, Perl, Git, GitLab Pipelines, Jenkins, Robot Framework, Docker.

Technical Analyst / Project Manager / Developer Jan 2016 – Jan 2019

Telco & Revenue Assurance · Munich

- Project management for several IT projects on the Revenue Assurance platform; requirements and impact analysis with quality assurance and documentation.
- Development and testing in cross-functional Agile teams; supported CI/CD, production support and maintenance.

Tech —RAID, Java, Oracle SQL, Perl, Hudson.

Rupearl

Aug 2013 – Dec 2015 · 2 yrs 5 months · Lisbon / Munich

Developer — Revenue Assurance IT Consultant Aug 2014 – Dec 2015

Telco & Revenue Assurance · Lisbon / Munich

- Revenue Assurance application development team: implementation support and production maintenance of the application.
Tech —RAID, Revenue Office, Java, Oracle SQL, Perl, ClearCase, Hudson.

Java Developer Aug 2013 – Jul 2014
Banking client · Lisbon

- Integration team for a banking client: implemented web services and built Java tooling to boost integration-team performance.
Tech — WebSphere Integration Developer, J2SE 6.

Accenture

Nov 2009 – Jul 2013 · 3 yrs 9 months · Portugal

Oracle PL/SQL Developer — Integrated Systems & CRM Oct 2012 – Jul 2013
Insurance client · Lisbon

- Maintenance for Management Integrated Systems and CRM; authored technical documentation and coordinated junior developers.
Tech — Oracle PL/SQL, Shell Script.

Java / Oracle PL/SQL / Oracle CCB Developer Feb 2012 – Oct 2012
Energy client · Lisbon

- Maintenance of a Customer Care & Billing platform for one of Portugal's largest Energy clients.
Tech — Java, Oracle PL/SQL, JavaScript, HTML, Oracle CCB.

J2EE / CXF / Genesys Developer Jun 2011 – Feb 2012
Communications client · Lisbon

- Built CXF web services integrating a user-management tool with Genesys for a major Communications client.
Tech — Java, Oracle PL/SQL, Genesys SDK 8, JAX-WS, CXF, Harvest, HP Quality Center.

Java / Oracle SQL Developer May 2011
Data migration · Lisbon

- Migration and data integration between two systems; analysed business requirements.

J2EE / Oracle Identity Manager Developer Oct 2010 – Apr 2011
Communications client · Lisbon

- Built components for an Integrated Users Management tool, integrating systems via Java and Oracle Identity Manager.
Tech — Java, Oracle PL/SQL, Hibernate, Oracle Identity Manager, Subversion.

J2EE / Oracle SQL Developer Nov 2009 – Oct 2010
French retail client · Lisbon

- Developed web services, batches and screens for a retail management tool; authored technical documentation.
Tech — Java, JSP, JavaScript, JDBC, PL/SQL, Hibernate, Struts, JUnit, Maven, JIRA, Sonar, Subversion.

Viatecla

Mar 2009 – Sep 2009 · 7 months · Portugal

Intern — Silverlight 3 / C# Developer Mar 2009 – Sep 2009

- Built a website-monitoring tool from the ground up with a business-level focus, through every stage from design to development.
Tech — Silverlight 3, C#.

EDUCATION

NOVA School of Science and Technology 2003 – 2009

Degree in Computer Engineering (Engenharia Informática)

SIDE PROJECTS

Personal Finance Tooling — self-directed, AI-assisted 2025 – Present

- Python/React desktop and web apps for personal finance: bank statement parsing with encrypted local storage, multi-broker portfolio tracking with P&L, dividend and tax-optimisation insights, and a Bitcoin forecasting tool with strategy backtesting.